Collaborative & Proactive Solutions

THIS IS HOW PROBLEMS GET SOLVED

Moving From Power and Control to Collaboration and Problem Solving

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SEQUENCE OF RESTRAINT & SECLUSION

Expectation student is having difficulty meeting Adults push the student to meet the expectation Child communicates that they are having difficulty meeting the expectation (behavior) Adults try to de-escalate the child When de-escalation efforts fail, child is restrained or secluded

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WHAT HELPS

- Mandates help...but aren't sufficient
- Being trauma-informed helps...but isn't sufficient
- Blocking pads are fine...but aren't sufficient
- Shifting from "behavior management" mentality to "expectation management" mentality is key
- Stability comes before learning
- Safety first



- 1. Emphasis is on **problems** (and solving them) rather than on behaviors (and modifying them)...
 - Concerning behavior is simply the signal by which a child communicates that they are having difficulty meeting certain expectations (not unmet needs)
 - Concerning behaviors can be "lucky" or "unlucky"
 - Behaviors are not the only observable, objective, quantifiable data...unsolved problems are too
 - This will require different assessment practices

- 2. The problem solving is **collaborative**, not **u**nilateral
 - Something you're doing with the kid rather than to them
 - Even if the kid can talk but won't or won't talk because they can't
 - Kid is still "accountable" (a lot more so than if they are passive recipients of our imposed solutions and consequences)
 - Caregivers are off the hook for ingenious solutions



- 3. The problem solving is proactive, not reactive
 - These kids are highly predictable, if we answer two questions:
 - Why do some kids respond so poorly to problems and frustrations?
 - Answer: Because they're lacking the skills to respond more adaptively
 - When do kids exhibit concerning behaviors?
 - Answer: When they're having difficulty meeting certain expectations
 - This is the information that's been missing
 - Once unsolved problems are identified, intervention can be largely proactive



THE (non-exhaustive) LIST OF LATE

- Take a break
- Calming corner
- Coping strategies/deep breathing/counting to 10
- Blocking pads
- De-escalating
- Restraint and seclusion
- Discipline referral
- Detention, suspension, expulsion, paddling

- 4. Kids do well if they can
 - If the kid could do well, they would do well
 - Not True:
 - Attention-seeking
 - Manipulative
 - Coercive
 - Unmotivated
 - Limit-testing
- 5. Doing well is preferable

WHAT SKILLS?

Flexibility/adaptability
Frustration tolerance
Problem solving
Emotion regulation

These are the global skills that help us respond to problems and frustrations adaptively

Not the same as "behavioral" skills

It's not clear the the above skills can be through direct instruction

But the skills are being improved by engaging kids in the process and experience of solving problems collaboratively

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KEY HELPER ROLES IN CPS

- Identify lagging skills and unsolved problems
 - Helps make intervention proactive rather than reactive...otherwise, you're in "perpetual survival mode" or "walking on eggshells"
 - Helps adults view kids through more compassionate, accurate, productive lenses
 - Helps us focus on the problems that are causing concerning behaviors rather than on the behaviors
- Solve problems collaboratively and proactively
 - Promotes a problem-solving partnership
 - Engages kids in solving the problems that affect their lives
 - Produces more effective, durable solutions
 - Simultaneously enhances skills

ASSESSMENT OF LAGGING SKILLS AND UNSOLVED PROBLEMS (ALSUP)

ALSUP 2020

ESSMENT OF LAGGING SKILLS & UNSOLVED PROBLEMS

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CHILD'S NAME	DATE

The ALSUP is intended for use as a **discussion guide** rather than as a freestanding check-list or rating scale. It should be used to identify specific lagging skills and unsolved problems that pertain to a particular child or adolescent.

LAGGING SKILLS

This section will help you understand why the child is responding so maladaptively to problems and frustrations. Please note that these lagging skills are not the primary focal point of intervention. In other words, you won't be discussing the lagging skills with the student, nor will you be teaching most of the skills explicitly. The primary targets of intervention are the unsolved problems you'll be documenting in the next section.

Difficulty maintaining focus	Difficulty seeing "grays"/concrete, literal, black & white, thinking
Difficulty handling transitions, shifting from one mindset or task to another	Difficulty taking into account situational factors that would suggest the need to adjust a plan of action
Difficulty considering the likely outcomes or consequences of actions (impulsive)	Inflexible, inaccurate interpretations/cognitive distortions or biases (e.g., "Everyone's out to get me," "Nobody likes me)"
Difficulty persisting on challenging or tedious tasks	Difficulty attending to or accurately interpreting social cues/ poor perception of social nuances
Difficulty considering a range of solutions to a problem	Difficulty shifting from original idea, plan, or solution
Difficulty expressing concerns, needs, or thoughts in words	Difficulty appreciating how their behavior is affecting others
Difficulty managing emotional response to frustration so as to think rationally	Difficulty starting conversations, entering groups, connecting with people/lacking other basic social skills
Chronic irritability and/or anxiety significantly impede capacity for problem-solving or heighten frustration	Difficulty empathizing with others, appreciating another person's perspective or point of view
Sensory/motor difficulties	Difficulty handling unpredictability, ambiguity, uncertainty, novelty

UNSOLVED PROBLEMS

Unsolved problems are the specific expectations a child is having difficulty meeting. The wording of an unsolved problem will translate directly into the words that you'll be using when you introduce an unsolved problem to the child when it comes time to solve the problem together. Poorly worded unsolved problems often cause the problem-solving process to deteriorate before it even gets started. Please reference the ALSUP Guide for guidance on the four guidelines for writing unsolved problems.

SCHOOL/FACILITY PROMPTS:

Are there specific tasks/expectations the student is having difficulty completing or getting started on?

Are there classmates this student is having difficulty getting along with in specific conditions?

Are there tasks and activities this student is having difficulty moving from or to?

Are there classes/activities the student is having difficulty attending/being on time to?

As you think about the start of the day to the end, are there any other expectations the student has difficulty reliably meeting or that you find yourself frequently reminding the student about?

HOME/CLINIC PROMPTS:

Are there chores//tasks/activities the child is having difficulty completing or getting started on?

Are there siblings/other children the child is having difficulty getting along with in specific conditions?

Are there aspects of hygiene the child is having difficulty completing?

Are there activities the child is having difficulty ending or tasks the child is having difficulty moving on to

As you think about the start of the day to the end, are there any other expectations the child has difficulty reliably meeting or that you find yourself frequently reminding the child about?

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THE ALSUP CHANGES LENSES

Expect lightbulbs to go on when...

- Caregivers come to recognize that a kid is, in fact, lacking many skills and having difficulty meeting many expectations
- Caregivers come to recognize why prior interventions have been ineffective
- Caregivers begin to regret the way they've been treating the child based on incorrect assumptions
- Caregivers become aware that unsolved problems occur under highly specific conditions
- Caregivers recognize that unsolved problems are predictable and can therefore be solved proactively

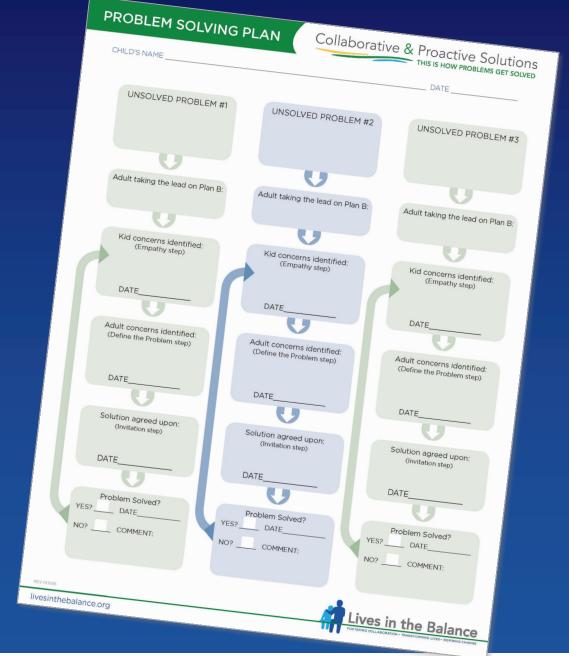
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NEXT GOAL

Prioritizing

- You can't work on everything at once
- Focus on the "big fish" first
 - SAFETY: Unsolved problems contributing to unsafe behaviors
 - FREQUENCY: Unsolved problems contributing to concerning behaviors most often
 - **GRAVITY:** Unsolved problems having the greatest negative impact on the kid or others

THE PROBLEM SOLVING PLAN



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KEEPING TRACK

The Problem Solving Plan (Plan B Flowchart)

- Specify high-priority unsolved problems
- Designate person primarily responsible for solving the problem with the child
- Follow the remaining sequence to track the three steps involved in solving the problem collaboratively
- Add new unsolved problems as old ones are solved

OPTIONS FOR HANDLING UNSOLVED PROBLEMS

PLAN A:

Solve the problem unilaterally

PLAN B:

Solve the problem collaboratively

PLAN C:

Put the expectation on hold for now

PLAN A

Solve the problem unilaterally

- The adult decides what the solution is and imposes it, often accompanied by adult-imposed consequences
 - "I've decided that..."
- PLAN A causes concerning behaviors
- PLAN A is not a partnership
- PLAN A does not involve kids in solving the problems that affect their lives
- PLAN A provides no information whatsoever about the factors making it difficult for the kid to meet a given expectation...solutions arrived at through Plan A are "uninformed"



PLAN C

Put the expectation on hold for now

Not about giving in or giving up...it's about prioritizing (and stabilizing) – expectation management rather than behavior management

- PROACTIVE C:
 - don't bring it up
 - an agreed-upon interim plan for putting the expectation on hold for now
- EMERGENCY C: "OK"

Good parenting and good teaching mean being responsive to the hand you've been dealt



PLAN B

Solve the problem collaboratively

Empathy Step

Gather information from the child about what's hard about meeting the expectation

2. Define Adult Concerns Step Identify adult concerns

3. Invitation Step

Collaborate on a solution that is realistic and mutually satisfactory

PLAN B

- Goal is to demonstrate to kids that you're as invested in getting their concerns addressed as you are in getting your own concerns addressed
- You don't know where the plane is landing before it takes off (no preordained solutions)
- If there are multiple concerns that cannot be addressed by the same solution, prioritize which concerns are going to addressed in this Plan B and which may be addressed in a subsequent Plan B
- Before agreeing on a solution, give conscious, deliberate consideration to whether the solution is realistic and mutually satisfactory...if not, refine the original solution or think of alternatives (one solution at a time...no brainstorming)
- Goal is to solve the problem so it doesn't arise again...not to come up with a solution for what the kid should do in the heat of the moment when the problem recurs (don't use the word "when" in the Invitation)
- Battling over solutions define a power struggle (a win/lose proposition)...solving problems collaboratively is a win/win proposition



HOW ARE THE SKILLS ENHANCED?

- There are many skills can be taught through direct instruction...it's not clear that flexibility/adaptability, frustration tolerance, problem solving, and emotion regulation are among them
- But these skills are being enhanced in each of the three steps of Plan B
- Plan B also builds a problem-solving repertoire

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IMPLEMENTATION STEPS

- Orientation to New Lenses
- Orientation to the ALSUP (then practice)
- Orientation to Plans A, B, and C (and practice)
- Examination of Structures/Policies
 - mission/priorities
 - time, schedule
 - paperwork/referral mechanisms/meetings
 - communication/follow-up/follow through



ADDITIONAL INFORMATION/RESOURCES



livesinthebalance.org
cpsconnection.com
thekidswelose.com
truecrisisprevention.org